

CUSTOMER ADVISORY

Friday, 1st August 2025

Subject: Reefer Proforma Invoice

Dear Valued Customer,

We would like to inform you that effective 1st September 2025, BNCT will implement automatic suspension policy for Web Portal accounts if payment for the plugging reefer proforma invoice is not made within 14 (fourteen) calendar days from the date of proforma invoice issuance.

Please pay attention during the socialization period from 1 – 31 August 2025.

To avoid any disruption in accessing our services, please ensure that payment is made on time.

Thank you for your continuous support with BNCT.

Please do not hesitate to contact us should you have any further inquiry

Sincerely Yours,

BNCT Customer Care Team

PEMEBERITAHUAN PELANGGAN

Jumat, 1 Agustus 2025

Hal: Proforma Invoice Reefer

Kepada Pelanggan Yang Terhormat,

Kami informasikan bahwa efektif 1 September 2025, akan diberlakukan kebijakan pemblokiran otomatis akun Web Portal apabila pembayaran atas proforma invoice tagihan plugging reefer tidak dilakukan dalam waktu 14 (empat belas) hari kalender sejak tanggal penerbitan proforma.

Mohon perhatiannya selama masa sosialisasi dari 1 – 31 Agustus 2025.

Sehubungan dengan hal tersebut, kami mohon agar pembayaran dapat dilakukan tepat waktu guna menghindari gangguan akses terhadap layanan Web Portal.

Terima kasih atas dukungan Anda terhadap BNCT.

Silakan menghubungi kami jika ada jika Anda memiliki pertanyaan lebih lanjut

Hormat kami,

Tim Layanan Pelanggan BNCT