

## **CUSTOMER ADVISORY**

Thursday, 14<sup>th</sup> August 2025

### **Subject: Adjustment of Reefer Closing Time**

Dear Valued Customer,

In order to serve you better, as part of our continuous effort in providing operational efficiency and cargo temperature condition when loaded onto vessel, we would like to inform you that BNCT will adjust the reefer closing time into 16 (sixteen) hours before Estimate Time Departure (ETD) of the vessel effective on 1<sup>st</sup> September 2025.

Kindly adjust your reefer container delivery and shipping arrangements in accordance with the new closing time adjustment.

Thank you for your continuous support with BNCT.

Please do not hesitate to contact us should you have any further enquiry.

Sincerely Yours,

BNCT Customer Care