

CUSTOMER ADVISORY

Thursday, 31st July 2025

Subject: Dangerous Goods Manifest

Dear Valued Customer,

Considering:

1. Improvement of Dangerous Goods Handling (DG Handling) at Belawan New Container Terminal (BNCT).
2. Findings at the terminal in which some DG declarations do not match the physical condition on site.
3. Preparation of DG Handling supporting facilities at BNCT.
4. Safety in the terminal environment (Storage Yard and Pier).
5. Shipping safety.

We hereby inform you that for operational efficiency and safety, particularly in handling Dangerous Goods (DG), when submitting the overall manifest to the Terminal Planner, please include the DG manifest starting September 1, 2025.

During the socialization period from August 1st to 31, 2025, we hope that shipping lines can start sending the required manifests of DG cargo.

The manifest can be sent to the following email address:

Team	Email
Planner on Duty – Terminal A	planner-a@bnct-id.com
Planner on Duty – Terminal B	planner-b@bnct-id.com

Thank you for your understanding and cooperation.

Sincerely Yours,

BNCT Customer Care Team

PEMBERITAHUAN PELANGGAN

Kamis, 31 Juli 2025

Subject: Manifest Barang Berbahaya

Dengan Hormat,

Memperhatikan:

1. Peningkatan pelayanan barang berbahaya (DG Handling) di Terminal Belawan New Container Terminal (BNCT).
2. Adanya temuan di terminal perihal deklarasi DG yang tidak sesuai dengan fisik di lapangan.
3. Pengadaan tambahan fasilitas penanganan barang berbahaya (DG) di BNCT.
4. Keselamatan di lingkungan Terminal (Lapangan Penumpukan dan Dermaga).
5. Keselamatan Pelayaran.

Dengan ini disampaikan bahwa untuk kelancaran dan keselamatan operasional khususnya dalam penanganan masalah barang berbahaya (DG), diberitahukan bahwa pada saat pengiriman manifest secara keseluruhan kepada Planner Terminal agar menyertakan manifest barang berbahaya (DG) mulai 1 September 2025.

Selama periode sosialisasi mulai 1 -31 Agustus 2025, kami harap dari pelayaran dapat mulai mengirimkan manifest tersebut.

Manifest dapat dikirimkan ke alamat email sebagai berikut:

Team	Email
Planner on Duty – Terminal A	planner-a@bnct-id.com
Planner on Duty – Terminal B	planner-b@bnct-id.com

Terima kasih atas pengertian dan kerja samanya.

Hormat Kami,

BNCT Customer Care Team