

## CUSTOMER ADVISORY

Friday, 29<sup>th</sup> August 2025

### **Subject: Dangerous Goods Handling**

Dear Valued Customers,

In order to ensure the safety and minimize risks in handling Dangerous Goods (DG) at BNCT Terminal, we kindly request your attention and compliance strictly with the following regulations:

1. For **import** activities, Shipping Lines are required to submit the DG Manifest (including UN Number, Material Safety Data Sheet (MSDS), and Multimodal Dangerous Goods Form (MDGF) to Planning Department, together with the submission of CVIA.
2. For **export** activities, Shipping Lines must submit the DG List (including UN Number, MSDS and Multimodal Dangerous Goods Form (MDGF) electronically via COPARN to the Planning Department at the time of booking stack.
3. All containers carrying dangerous goods must be clearly labelled on all four side panels of the container, as per IMDG Code standards.
4. The handling procedures for dangerous goods containers are outlined as follows:
  - a. Shipping lines and cargo owners are fully responsible for any risks or claims arising from cargo that may damage or affect other containers.
  - b. If a Bill of Lading (B/L) includes both DG and non-DG containers, the entire shipment will follow the DG storage policy.
  - c. Containers that are not properly labelled in accordance with the IMDG Code, or whose contents are inconsistent with the official DG notification (including cases where a container carries a DG sticker but is declared as non-DG in the system), will be subject to a 200% penalty on the standard handling and storage tariff

Your full cooperation in adhering to these guidelines is crucial in ensuring safe and efficient terminal operations.

Should you have any questions or require further clarification, please do not hesitate to contact our Commercial or Operations team.

Thank you for your cooperation and continuous support to BNCT.

Sincerely Yours,

BNCT Customer Care

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## CUSTOMER ADVISORY

Jumat, 29 Agustus 2025

### Hal: Penanganan Barang Berbahaya

Kepada Pelanggan yang Terhormat,

Dalam rangka memastikan keselamatan serta meminimalkan risiko dalam penanganan Barang Berbahaya / *Dangerous Goods* (DG) di Terminal BNCT, bersama ini kami mohon perhatian dan kepatuhan Bapak/Ibu terhadap peraturan berikut:

1. Untuk kegiatan **impor**, Shipping Line wajib menyerahkan DG Manifest (termasuk UN Number, Material Safety Data Sheet (MSDS), dan Multimodal Dangerous Goods Form (MDGF)) kepada Departemen Perencanaan (Planning) bersamaan dengan pengajuan CVIA.
2. Untuk kegiatan **ekspor**, Shipping Line wajib menyerahkan DG List (termasuk UN Number, MSDS, dan MDGF) secara elektronik melalui COPARN kepada Departemen Perencanaan (Planning) pada saat pemesanan stack.
3. Semua kontainer yang membawa muatan berbahaya wajib diberi label yang jelas pada keempat sisi kontainer sesuai dengan standar IMDG Code.
4. Prosedur penanganan kontainer DG diatur sebagai berikut:
  - a. Shipping Line dan pemilik kargo bertanggung jawab penuh atas segala risiko atau klaim yang timbul dari kargo yang dapat merusak atau memengaruhi kontainer lain.
  - b. Jika satu Bill of Lading (B/L) mencakup kontainer DG dan non-DG, maka seluruh pengiriman akan mengikuti kebijakan penumpukan DG.
  - c. Kontainer yang tidak memiliki label sesuai dengan standar IMDG Code, atau apabila isi kontainer tidak sesuai dengan pemberitahuan DG resmi (termasuk kasus kontainer yang ditempel stiker DG tetapi dinyatakan sebagai non-DG di sistem), akan dikenakan penalti sebesar 200% dari tarif standar penanganan dan penumpukan.

Kerja sama penuh Bapak/Ibu dalam mematuhi ketentuan ini sangat penting untuk menjamin keselamatan dan kelancaran operasional terminal.

Apabila ada pertanyaan atau membutuhkan klarifikasi lebih lanjut, silakan menghubungi tim Komersial atau Operasional kami.

Terima kasih atas perhatian dan dukungan Bapak/Ibu yang berkelanjutan kepada BNCT.

Hormat Kami,

BNCT Customer Care